

SATISFACTION GUARANTEE POLICY*

Be sure to read this satisfaction guarantee in order to familiarize yourself with the conditions that apply.

L'Oréal Paris has a satisfaction guarantee policy on the ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR products only. Please contact your skincare advisor at 1-888-L'ORÉAL for more information or visit www.advancedrevitalift.ca. If you do not see visible results after eight weeks with a L'Oréal Paris ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR product, we will compensate you with a gift certificate of equivalent value as the price paid for ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR, valid for another L'Oréal Paris Skincare Product. All compensation will only be paid by gift certificate for the replacement product and is not redeemable for cash.

This guarantee is valid from **February 01 2009 to December 31, 2009** for Canadian residents only. Only products purchased in Canada at authorized dealers are guaranteed.

A single compensation will be made per product of ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR, per person or civic address. It may take up from four to six weeks to receive the gift certificate.

To obtain the gift certificate, send the original receipt and the UPC code of your ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR product together with your full name, address, telephone number and age. Send information and documents to:

ADVANCED REVITALIFT DEEP-SET WRINKLE REPAIR
Consumer Care Center
Reimbursement Offer
PO Box 1266
Succ Saint Laurent
Saint Laurent, QC, Canada
H4L 4X1
1-888-4LOREAL

The product must have been purchased in the last 60 days. The 60 days are calculated from the date of the receipt of purchase to the date on the postage stamp.

All mail that is not clearly identifiable, is illegible or is incomplete will be void and refused without further notice. In case of abusive practice, L'Oréal Paris may cancel the satisfaction policy or amend it at its discretion.

You also agree to L'Oréal Paris's privacy policy found at www.lorealparis.ca. L'Oréal Paris collects certain personal information in order to follow up with you regarding the reasons of your dissatisfaction and in order to send you the gift certificate.

*Offer not valid where prohibited by law.

**If you are a minor, the reimbursement will be sent to your parent or guardian.